

PUBLIC SERVICE COMMISSION OF MARYLAND

Residential Arrearage and Termination Data

July 13, 2026

Prepared in response to the 2026 Joint Chairmen's Report from the Senate Budget and Taxation Committee and House Appropriations Committee, reporting utility residential termination and arrearage data from December 2025 through May 2026



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I. Introduction

The Public Service Commission of Maryland (“PSC” or “Commission”) hereby submits this report in response to the 2026 Joint Chairmen’s Report (“JCR”) from the Senate Budget and Taxation Committee and House Appropriations Committee (collectively, “Committees”) pertaining to data the utilities of Maryland provided to the Commission on residential arrearages and terminations for the months of December 2025 through May 2026.

II. Background

The Commission is an independent unit in the Executive Branch of State government and, in accordance with Public Utilities Article (“PUA”) §2-101, carries out the functions assigned to it by law. In July 2020, in response to the COVID-19 pandemic, the Commission convened “Public Conference 53 (PC 53) to elicit information from Maryland utilities and stakeholders to better understand the impacts to date of the pandemic on utilities and the services they provide.”¹ The PC 53 docket continues to be the repository of information related to utility termination and arrearage data and Commission actions related to terminations. Commission Order No. 91031² was issued in the PC 53 docket on February 20, 2024 and established a uniform reporting template and directed utilities to begin reporting under the new requirements by July 1, 2024.

III. Availability of Data

With the establishment of a uniform reporting template, utilities have submitted the required data regarding arrearages and terminations monthly. The data is uploaded to the Commission’s website and is currently available for public inspection.³ It is this data that forms the basis of the following tables and charts.

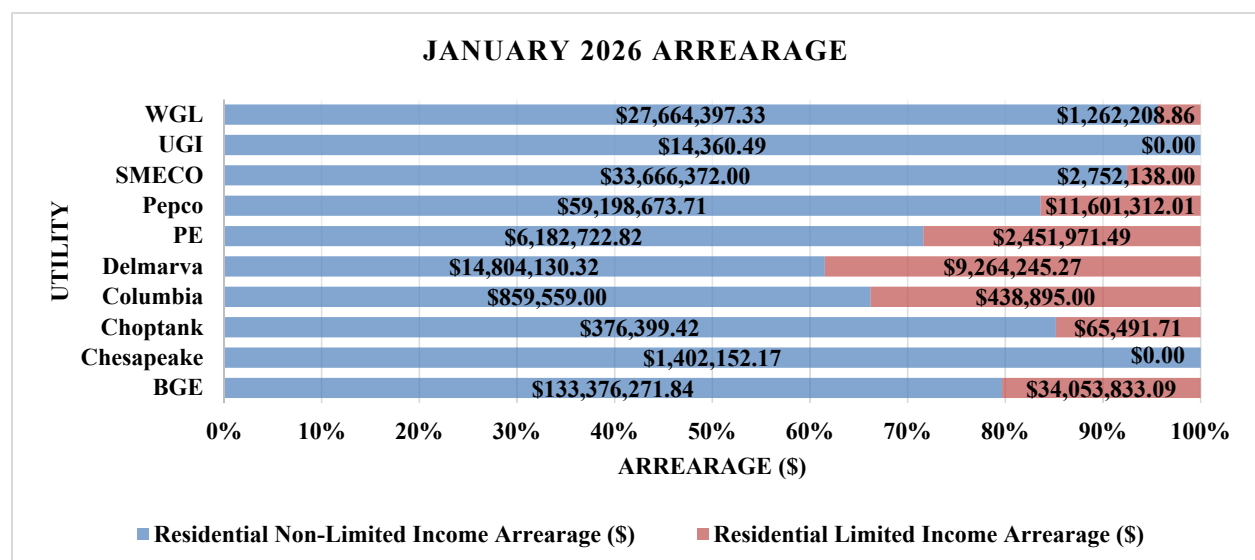
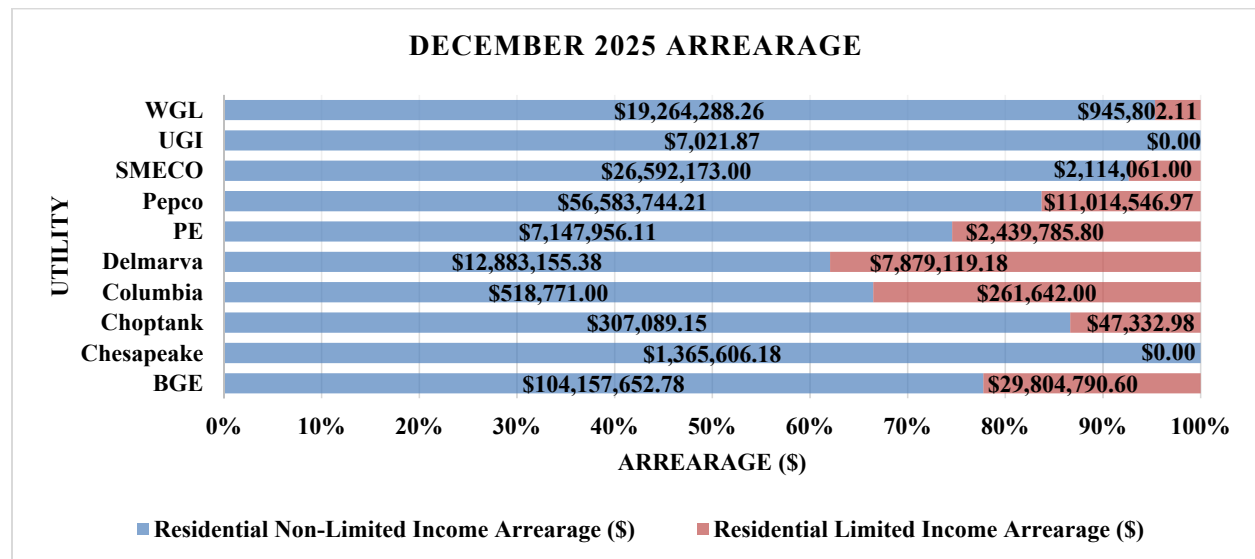
¹ [Administrative Docket PC 53](#).

² Maillog No. 307724.

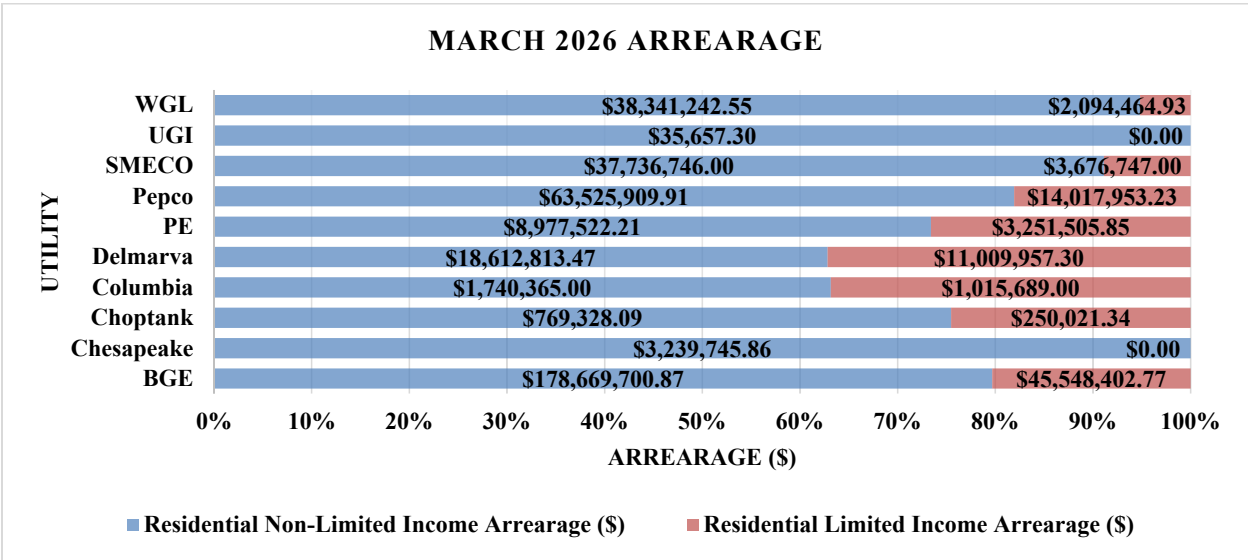
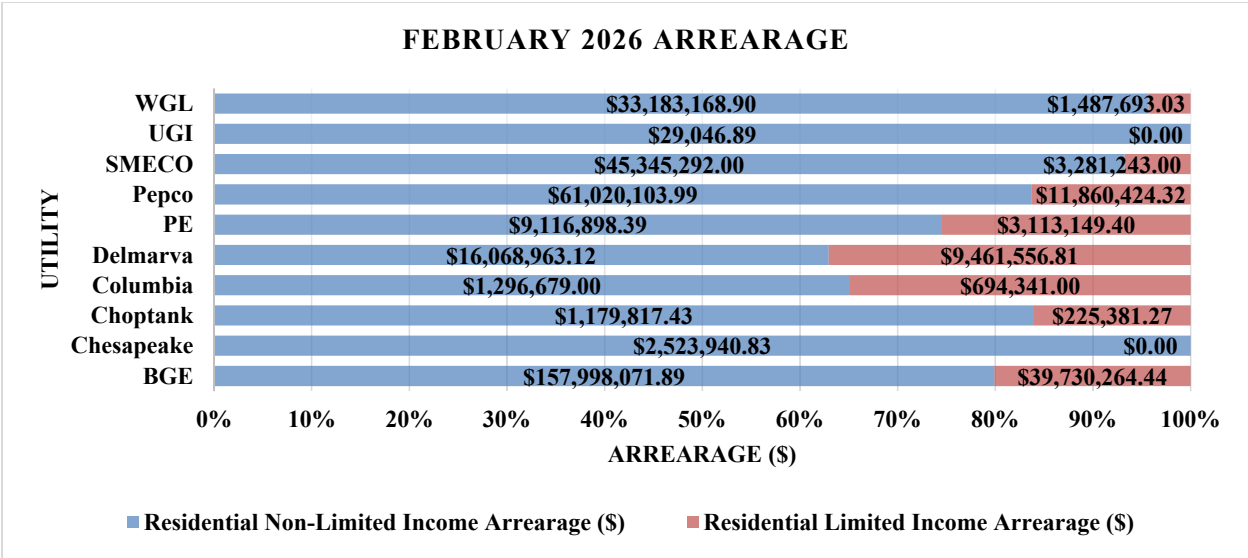
³ <https://psc.maryland.gov/online-services/downloadable-data/>.

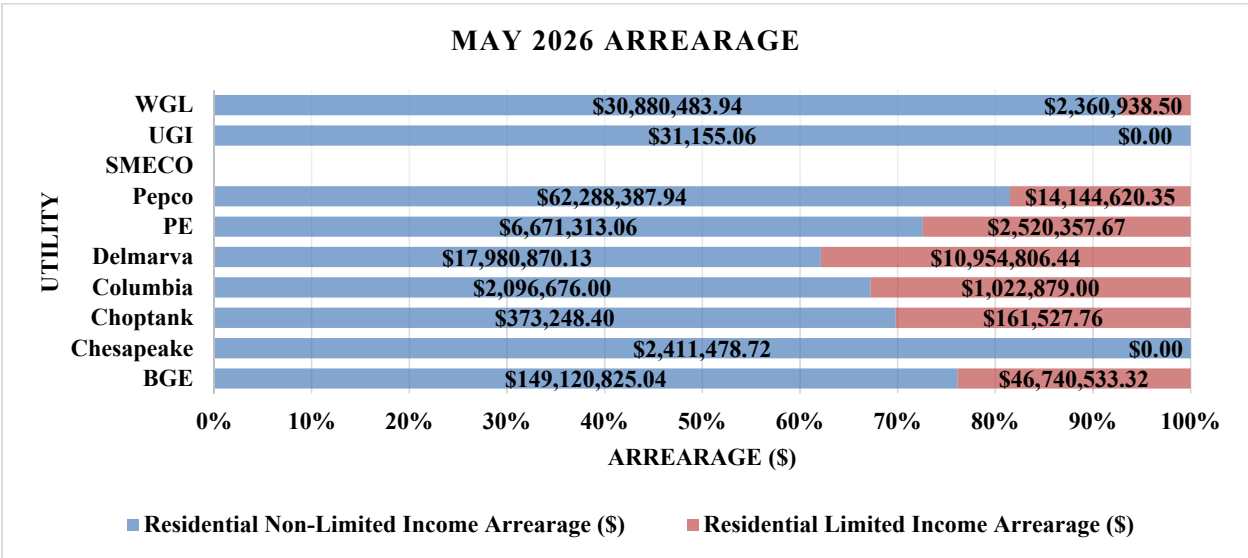
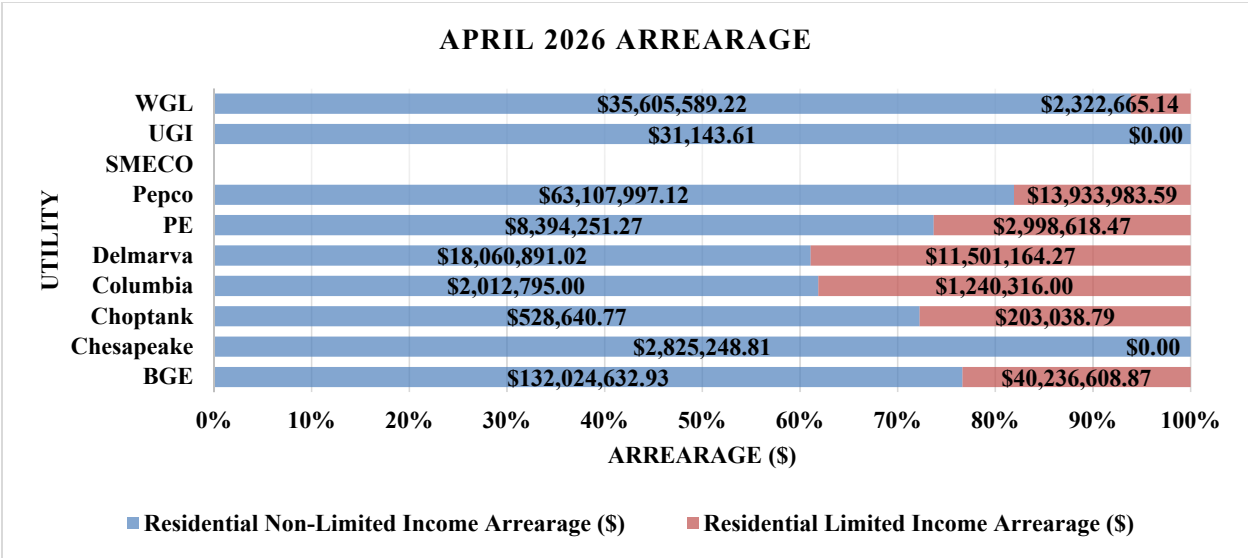
Terms and Metrics Defined	
Term	Definition
Arrearage	The date in which a utility considers a bill to be past due. The utilities use timelines that are individual to each utility.
BGE	Baltimore Gas and Electric Company
Chesapeake	Chesapeake Utilities Corporation-Maryland Division
Choptank	Choptank Electric Cooperative
Columbia	Columbia Gas of Maryland
DPL	Delmarva Power and Light Company
Effective Termination	To discontinue electric, gas, or electric and gas service to a premises by a utility. <i>See</i> COMAR 20.31.01.02.
Low-Income Customer	Utilities identify a Low-Income Customer based on the coding and data that is provided by the Office of Home Energy Programs. For reporting purposes, customers are reported as “Low-Income Customers” for 12 months following receipt of any qualifying grant.
Non-Low-Income Customer	Utilities identify a Non-Low-Income Customer based on the absence of coding and data that is provided by the Office of Home Energy Programs.
PE	Potomac Edison Company
Pepco	Potomac Electric Power Company
SMECO	Southern Maryland Electric Cooperative, Inc.
Termination Eligibility for Terminations Requiring Notice	A utility may terminate service to a customer for any of the following reasons if the utility has made reasonable attempts to collect the past-due bills using normal collection procedures: 1. The customer is in violation or non-compliance of COMAR 20.50, 20.55, or the utility's tariff and rules filed to the Commission. 2. The customer fails to fulfill their contractual obligations for service subject to regulation by the Commission. 3. The customer fails to permit the utility to have reasonable access to its equipment on a customer premises. 4. The customer fails to provide the utility with a deposit as authorized in COMAR 20.30.02. 5. The customer fails to furnish service equipment, permits, certificates, or rights-of-way, as specified by the utility as a condition for receiving service. <i>See</i> COMAR 20.31.02.02 and 20.31.02.05.
UGI	UGI Utilities, Inc.
WGL	Washington Gas Light Company

The tables below reflect each utilities' monthly arrearage balance for residential customers and the percentage of arrearage attributable to low-income and non-low-income customers for the period December 2025 through May 2026.⁴

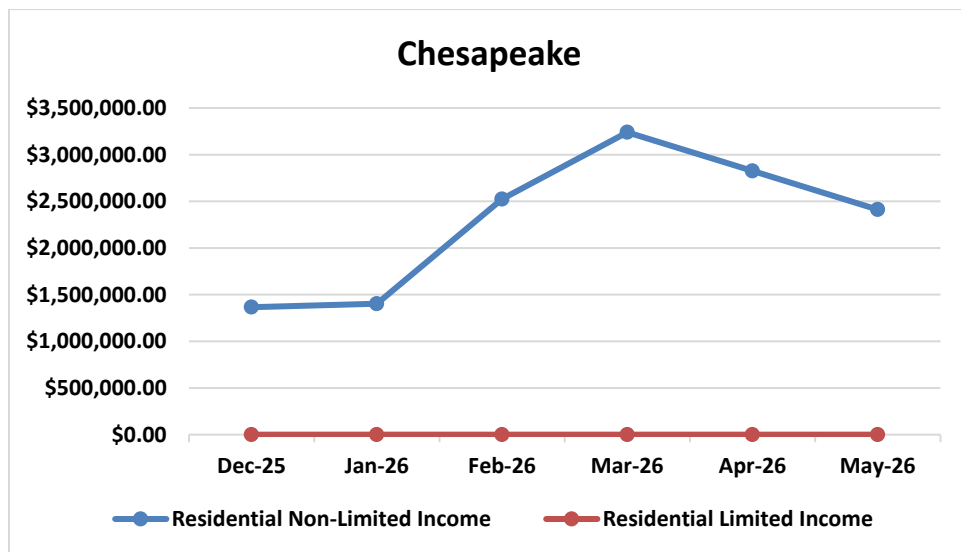
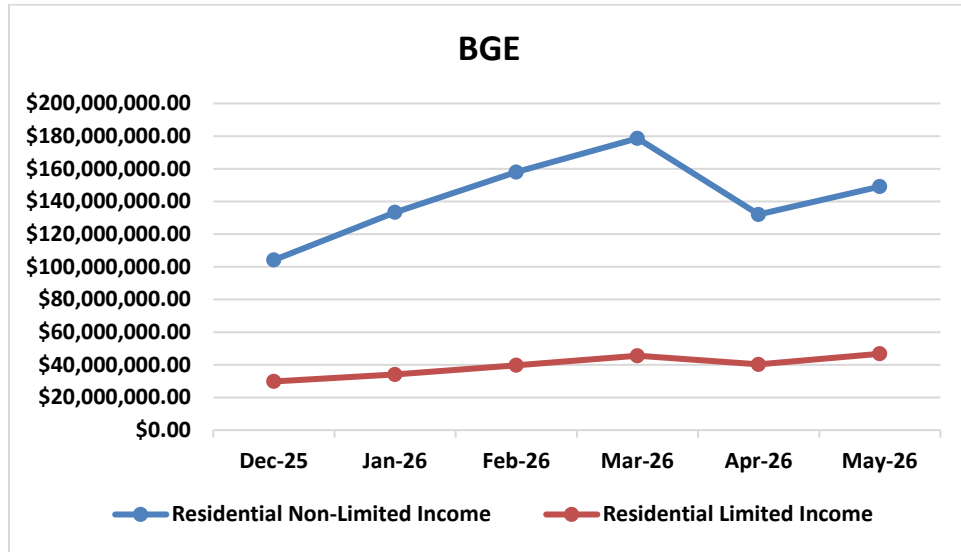


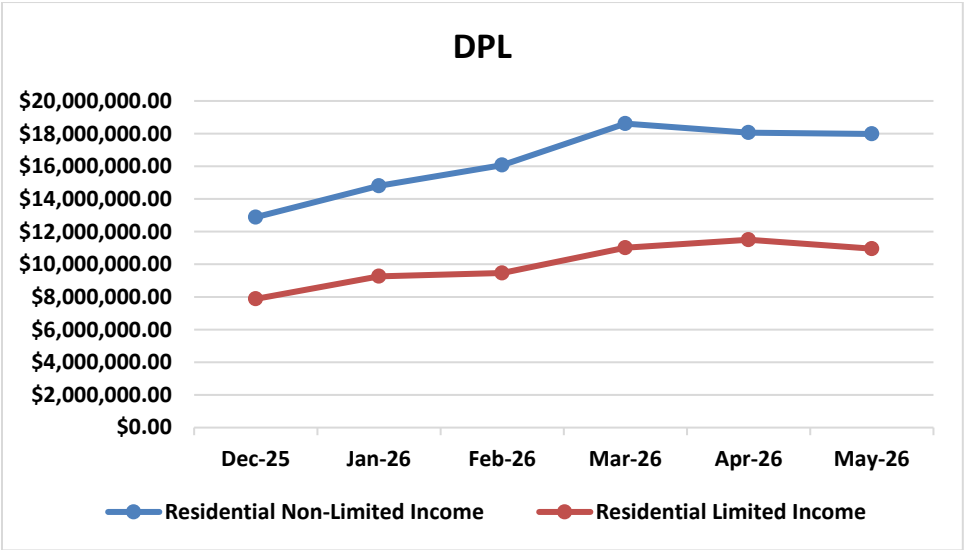
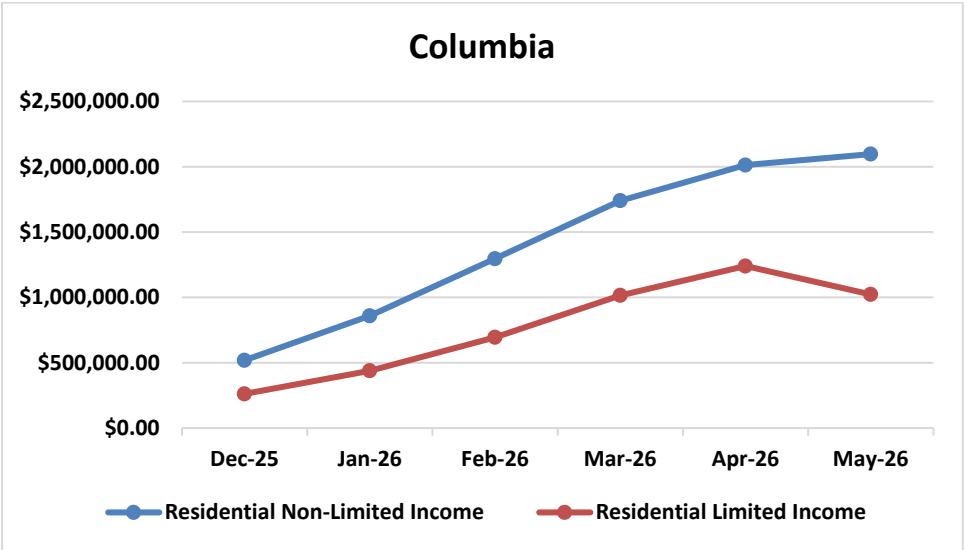
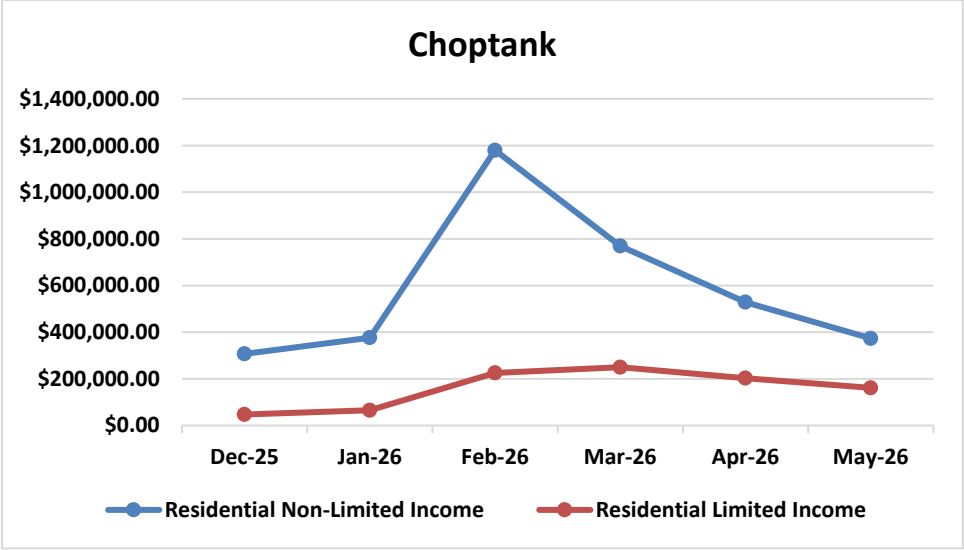
⁴ The arrearage data separated by non-low-income residential customers is unavailable to Chesapeake. SMECO is currently unable to provide data for April 2026 and May 2026 due to data migration issues from recent system upgrades.

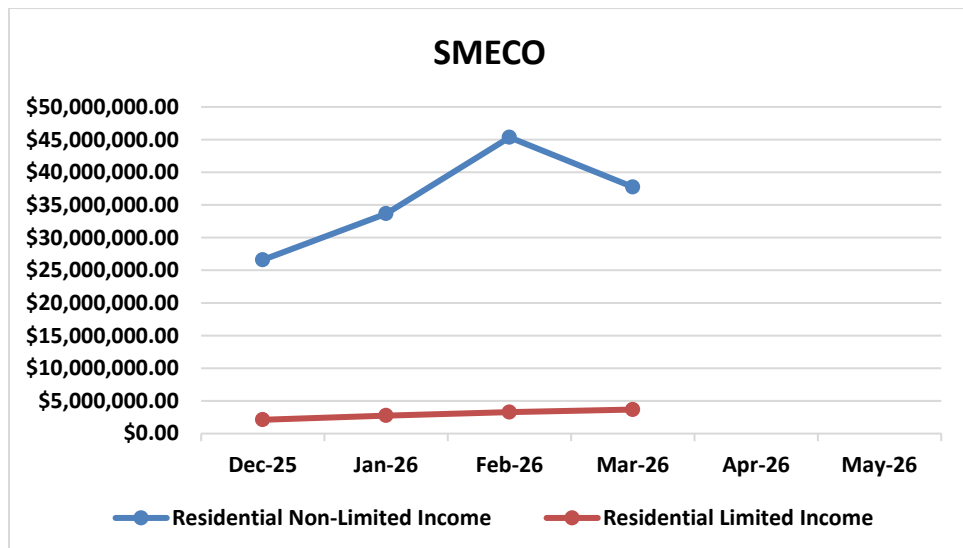
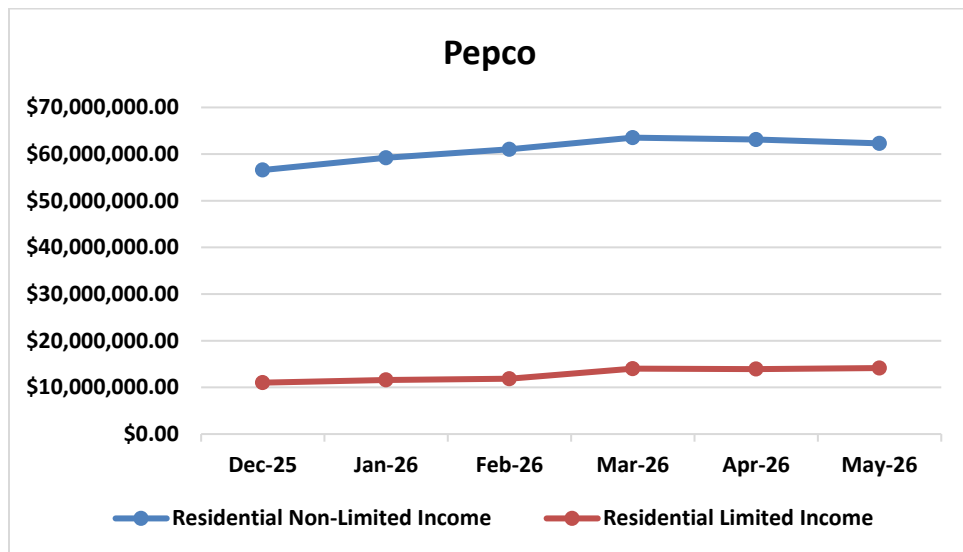
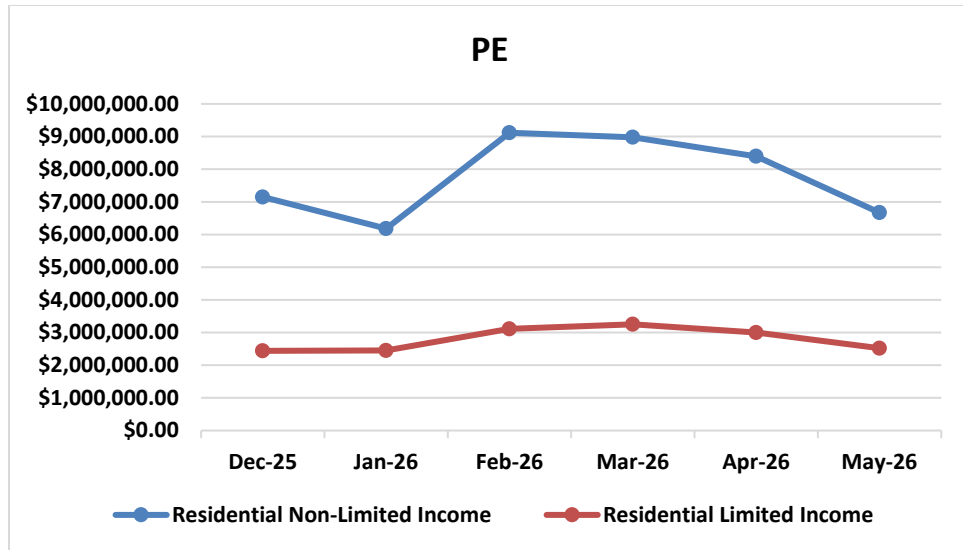




Monthly Residential Arrearages by Utility (December 2025-May 2026)







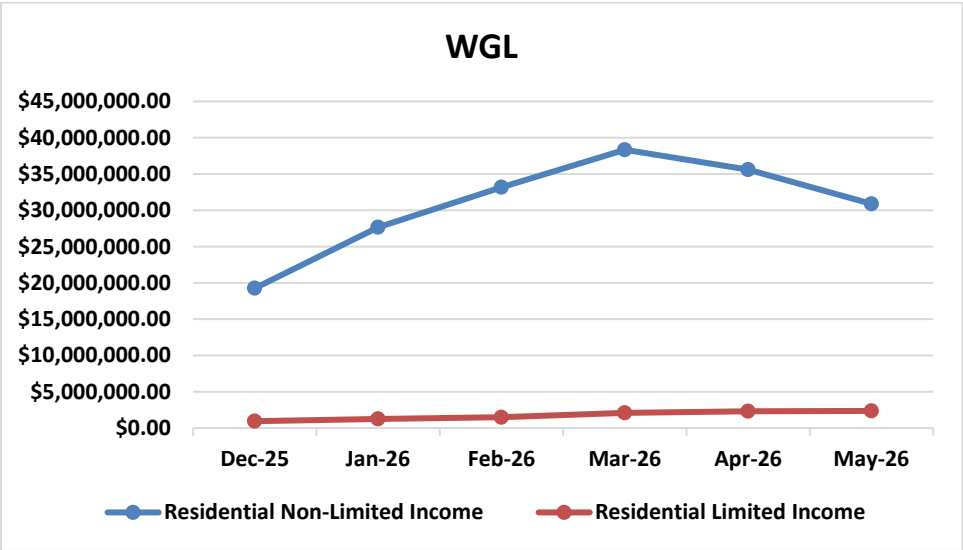
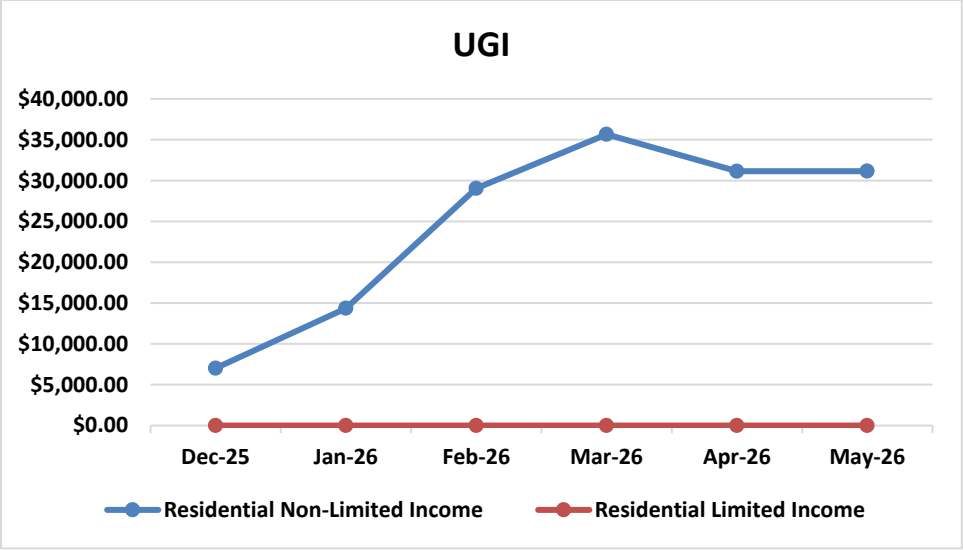


Table 1: Monthly Residential Arrearage by Utility						
Utility	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26
BGE Non-Limited Income	\$104,157,652.78	\$133,376,271.84	\$157,998,071.89	\$178,669,700.87	\$132,024,632.93	\$149,120,825.04
BGE Limited Income	\$29,804,790.60	\$34,053,833.09	\$39,730,264.44	\$45,548,402.77	\$40,236,608.87	\$46,740,533.32
Chesapeake Non-Limited Income	\$1,365,606.18	\$1,402,152.17	\$2,523,940.83	\$3,239,745.86	\$2,825,248.81	\$2,411,478.72
Chesapeake Limited Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Choptank Non-Limited Income	\$307,089.15	\$376,399.42	\$1,179,817.43	\$769,328.09	\$528,640.77	\$373,248.40
Choptank Limited Income	\$47,332.98	\$65,491.71	\$225,381.27	\$250,021.34	\$203,038.79	\$161,527.76
Columbia Non-Limited Income	\$518,771.00	\$859,559.00	\$1,296,679.00	\$1,740,365.00	\$2,012,795.00	\$2,096,676.00
Columbia Limited Income	\$261,642.00	\$438,895.00	\$694,341.00	\$1,015,689.00	\$1,240,316.00	\$1,022,879.00
DPL Non-Limited Income	\$12,883,155.38	\$14,804,130.32	\$16,068,963.12	\$18,612,813.47	\$18,060,891.02	\$17,980,870.13
DPL Limited Income	\$7,879,119.18	\$9,264,245.27	\$9,461,556.81	\$11,009,957.30	\$11,501,164.27	\$10,954,806.44
PE Non-Limited Income	\$7,147,956.11	\$6,182,722.82	\$9,116,898.39	\$8,977,522.21	\$8,394,251.27	\$6,671,313.06
PE Limited Income	\$2,439,785.80	\$2,451,971.49	\$3,113,149.40	\$3,251,505.85	\$2,998,618.47	\$2,520,357.67
Pepco Non-Limited Income	\$56,583,744.21	\$59,198,673.71	\$61,020,103.99	\$63,525,909.91	\$63,107,997.12	\$62,288,387.94
Pepco Limited Income	\$11,014,546.97	\$11,601,312.01	\$11,860,424.32	\$14,017,953.23	\$13,933,983.59	\$14,144,620.35
SMECO Non-Limited Income	\$26,592,173.00	\$33,666,372.00	\$45,345,292.00	\$37,736,746.00	N/A	N/A
SMECO Limited Income	\$2,114,061.00	\$2,752,138.00	\$3,281,243.00	\$3,676,747.00	N/A	N/A
UGI Non-Limited Income	\$7,021.87	\$14,360.49	\$29,046.89	\$35,657.30	\$31,143.61	\$31,155.06
UGI Limited Income	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
WGL Non-Limited Income	\$19,264,288.26	\$27,664,397.33	\$33,183,168.90	\$38,341,242.55	\$35,605,589.22	\$30,880,483.94
WGL Limited Income	\$945,802.11	\$1,262,208.86	\$1,487,693.03	\$2,094,464.93	\$2,322,665.14	\$2,360,938.50
Grand Total	\$283,334,538.58	\$339,435,134.53	\$397,616,035.71	\$432,513,772.68	\$335,027,584.88	\$349,760,101.33

Table 2: Monthly Terminations Effectuated by Utility						
Utility	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26
BGE Non-Limited Income	4,225	0	0	0	0	0
BGE Limited Income	962	0	0	0	0	0
Chesapeake Non-Limited Income	0	0	0	0	210	679
Chesapeake Limited Income	0	0	0	0	0	0
Choptank Non-Limited Income	121	217	194	328	474	284
Choptank Limited Income	10	17	22	47	77	62
Columbia Non-Limited Income	0	2	3	22	245	241
Columbia Limited Income	0	0	0	1	174	158
DPL Non-Limited Income	92	106	198	418	1,180	878
DPL Limited Income	27	37	79	169	667	412
PE Non-Limited Income	0	3	10	16	915	668
PE Limited Income	0	3	3	8	434	301
Pepco Non-Limited Income	1,274	401	821	1,488	1,469	1,407
Pepco Limited Income	151	119	200	390	308	306
SMECO Non-Limited Income	155	71	111	0	NA	NA
SMECO Limited Income	48	15	32	0	NA	NA
UGI Non-Limited Income	0	0	0	0	0	0
UGI Limited Income	0	0	0	0	0	0
WGL Non-Limited Income	0	2	0	0	1,377	1,093
WGL Limited Income	0	0	0	0	90	74
Grand Total	7,065	993	1,673	2,887	7,620	6,563